



OTHER RELIEF MEASURES

COVID-19 RESPONSE



AUSTRALIAN
CAPITAL TERRITORY

FINANCIAL HARDSHIP

If you are experiencing financial hardship as a result of COVID-19, you may be eligible to defer payment of your rates on your principal place of residence, interest-free for up to one year.

HOW TO APPLY

If you are experiencing financial hardship as a result of COVID-19, you may be eligible to defer payment of your rates on your principal place of residence, interest-free for up to one year.

To apply for deferral, please complete this [Rates deferral COVID-19 hardship application form](#).

RATES REBATE

From 1 July 2020, a rates rebate of \$150 will be applied to all residential properties in the ACT.

In addition, there will be no increase in the Fire and Emergency Services Levy; the amount will be frozen at the 2019-20 rate.

These will be automatically applied to your 2020-21 rates bill, so you do not need to apply.

HOW TO APPLY

From 1 July 2020, a [rates](#) rebate of \$150 will be applied to all residential properties in the ACT.

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02 9970 5267



paul.bailey@northernbeachesaccountants.com.au



<https://www.northernbeachesaccountants.com.au/>



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AUSTRALIAN
CAPITAL TERRITORY

COMMERCIAL RATES REBATE

A rates rebate of \$2,622 will be applied to commercial properties with an average unimproved value (single property or unit) of less than \$2 million.

The rebate amount will be automatically applied against any outstanding charges on your account and rolled over to future rates charges.

The issuing and due date of instalment notices for the 4th quarter 2020-21 for commercial properties has been delayed by 1 month.

HOW TO APPLY

A [rates](#) rebate of \$2,622 will be applied to commercial properties with an average unimproved value (single property or unit) of less than \$2 million.

The rebate amount will be automatically applied against any outstanding charges on your account and rolled over to future rates charges.

The issuing and due date of instalment notices for the 4th quarter 2019-20 for commercial properties has been delayed by 1 month.

If you are having trouble paying your commercial rates, please contact the debt team on debtmanagement@act.gov.au.



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